



NEWS RELEASE

For Immediate Release

**TITAN CRUISE LINES ADOPTS EIS'S SOFTWARE SYSTEM TO SPEED
RESERVATIONS, TICKETING AND ACCESS CONTROL**

- New Software System Provides Reservation, Ticketing and Access Control Solution for Offshore Gaming Ships -

Downers Grove, IL, February 00, 2005 – Enterprise Information Solutions, Inc. (EIS), a systems integration and computer engineering firm, through its Hospitality Practice, has developed and deployed a state-of-the-art Reservation, Ticketing and Access Control (RTA) solution for Titan Cruise Lines, Inc, the owner and operator of “The Ocean Jewel,” Florida’s newest, largest and most innovative offshore gaming and entertainment facility.

Because hundreds of customers visit the 450-foot, eight-deck Ocean Jewel, anchored approximately nine miles off the west coast of Florida, via high-speed shuttles every hour, it is critical for Titan to accurately and efficiently track reservations, tickets and accesses to and from the Ocean Jewel on a real-time basis. As customers continually arrive and depart, each catamaran trip requires an accurate manifest supported by government issued identification, such as driver’s license or passports, as well as an accurate manifest for the Ocean Jewel.

“We are required by the U. S. Coast Guard and the Department of Homeland Security to accurately track the movement of passengers on both the Ocean Jewel and each shuttle that serves it,” said Howard Steffes, CEO of Titan Cruise Lines in announcing the arrangement with EIS. “The Port of St. Pete is considered a port of entry into our country and is subject to many of the same security regulations and procedures you would find in any airport.”

EIS’ RTA software solution takes in-person, telephone and Web reservations, performs ticketing and controls access to the scheduled shuttles and any special events, such as gaming tournaments, parties and meetings. RTA also provides credit card processing, supports telephone call centers and provides an optional Interactive Voice Response (IVR) feature. When customers arrive, they are quickly and accurately processed in as little as 15 seconds by automatically scanning the magnetic strip or bar code on their driver’s licenses, state ID or passports.

The EIS RTA solution also offers a credential imaging option to digitally record an image of the front side of a customer’s driver’s license, including the picture and demographic information, which may or may not be available on the magnetic strip or bar code. These images can be called up at the Access Control point for security verification.

The EIS RTA system is a distributed system with servers located on the Ocean Jewel and at each port. The servers use high performance and reliable relational databases, which are replicated across a Wireless Radio Frequency (WiFi) link from ship to shore. Under most conditions, the servers present a unified view of customer data, while functioning independently during times of communication failure. The redundant database servers ensure that



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customers are quickly processed under any condition. The EIS RTA solution also provides an optional Casino Management system interface. With this option, the RTA system can encode and efficiently print Player Tracking Cards at the point of ticketing so that customers can proceed directly to their favorite games without stopping to sign up at the Player's Club. New and modified customer data is automatically transferred into the Casino Management system and is available before the customer even gets to the gaming location.

EIS' RTA solution was built with the royalty-free Java language and features dynamic software distribution and updates and works with most relational databases. It can run on a variety of platforms, including PCs, Unix, Linux, Mainframe and Apple, etc. Overall, the RTA solution is efficient, adaptable and versatile, serving customer needs and providing a comprehensive ticketing solution.

About EIS

Enterprise Information Solutions, Inc. (EIS), headquartered in Downers Grove, Illinois is a systems integration and computer engineering firm dedicated to deploying cutting edge technology solutions based on Open Systems and Open Source components. Founded in 1994, the EIS Hospitality Practice focuses on solutions related to the specific challenges of the trade show, travel, tourism and entertainment industry and has participated in the development and implementation of many high profile projects for some of the biggest names in the business. More information is available on the web at www.eisolution.com/hospitality.

About Titan Cruise Lines, Inc.

Headquartered in St. Petersburg, Florida, Titan Cruise Lines owns and operates the largest offshore gaming ship in Florida providing an island of Vegas-Style casino entertainment. The eight deck, 450 foot, Ocean Jewel docks nightly in St. Petersburg and is served by hourly, high-speed, luxury catamaran service from the Port of St. Pete to its mooring location, approximately 9 miles off the west coast of Florida. For more information send email to info@oceanjewel.com or visit: www.oceanjewel.com.

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